

Support agreement for IMH Nailing machines

The support agreement give the customer free phone support to the machines the customer has a valid agreement for. Support is provided for issues with the machine, not to be confused with the training of new operators which can not be done over the phone. Support is provided in following languages, English, Swedish and Finnish

The price for the agreement is 40€/machine and month up to 3 machines. For 4 machines or more the cost is 160€/month. (The cost can never be higher then 160€/month even if the customer have for ex. 2 complete lines that include 2 x 5 machines.)

Please mark with (X) in the form the machine/s you are interested to sign up for support. If you want to sign up for more than 3 machines, ex. complete line, then you mark only the line "4 Machines or more"

Fill in company name and date. Don't forget to sign the agreement before sending it back to us. : Deck machine a' 40€/month : Leg machine a' 40€/month : Assembly machine a' 40€/month : Perimeter machine a' 40€/month : Block cutter a' 40€/month : 4 Machines or more a' 160€/month Term of payment The support agreement will be invoiced monthly. Term of notice Both parties have the option to terminate the agreement in writing. The notice period is two calendar months plus the current month for notice. **IMH Service AB** Customer Aulis Joentakanen **Managing Director** Signature: Print name: Date: